James Lett

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EXPERIENCE

Customer Service - With seven years of proven experience providing customer service for several different companies, I am confident I will make an immediate contribution to your team.

I have demonstrated the ability to effectively handle situations or inquiries while working within policy, procedures and standard processes. You will find I am detail oriented and able to analyze, prioritize and resolve client requests or issues quickly and effectively. I possess excellent communication skills both oral and written.

I have remarkable interpersonal, organizational and time management skills. I am well versed in all the Microsoft Office suite applications. Furthermore, I learn new applications quickly and efficiently. I am able to support team goals along with finishing my assigned tasks which makes me a perfect fit for a multitasking environment.

QA- Currently advancing my knowledge with testing software like Selenium and Cucumber. Gaining more knowledge in the principles of **Automation Testing**, **Black Box Testing**, **Unit-Testing**, and **BDD.** Writing tests to scrape data and store that information into a database is a fun way to learn.

Python - Self-taught Python developer. Currently, I'm learning the ins-and-outs of data. I immensely enjoy being able to visualize my data and present it in unique/interesting ways. Some of the packages that I'm using and learning are **pandas, matplotlib**, **numpy**, **requests**.

Ruby on Rails - Self-taught Ruby on Rails developer. I have worked across the Rails architecture for the past year. I have used and developed in Rails on a Mac and am comfortable with using a Mac, but I am confident I can work on other Operating Systems (Windows, Linux). Most of the projects were individual undertaking but have also teamed-programmed on more than one project. I have used Git for source control and Heroku for deployment.

I have kept up with current Rails and Rails-Related development. I tend to stick to the latest stable release, primarily because I focus on project work using stable, deployable technologies. But I do like to live on the edge (so to speak) with Edge Rails and try the latest (albeit) unstable releases of Rails.

Html/CSS(Scss)/JavaScript - Self taught Html/Css developer with 2 years experience and 1 year with Javascript. Most of the projects were individual undertaking but have also teamed-programmed on more than one project. Created and maintained HTML/CSS web pages and templates. Analyzed provided HTML assets and revised code. Productive in both teamed based as well as self-managed projects.

Languages known - HTML, CSS, JavaScript, Ruby, Ruby on Rails, Python, Jquery

Currently Learning - MongoDB, P5.js, Selenium

PROJECTS
Yarp-imgurClone
This was my first test-driven development (TDD) project I'm proud of built with Rspec and Capybara. Being able to teach myself and understand why test driven development can be important and useful; I believe it has made me become a more confident programmer. I also enjoyed not using a front-end framework like Bootstrap, while it was a bit longer and harder it was enjoyable to style the app my way without having re-stylize over what Bootstrap has.

Gems Used - Bourbon, Neat, Refills, Factory_Girl, Capybara & Database Cleaner

PhotoGram
This was another functional (TDD) project I worked on. While there are no users available; all of the basic CRUD functions are there and working. I wanted this project just to be another learning tool for a better understanding of TDD; mostly the why and how, to make my testing flow better. Though this was only my second time I started to realize I was missing simple functions and would have to re-edit my test over again. While I enjoyed learning about TDD, I believe sometimes I was focusing too much on the test and forget the practicality or ease-of-use for my users. All in all, it was an interesting and fun project, and I continue to learn more about Test Driven Development.

Gems Used - Factory_Girl, Capybara, Shoulda-matchers

Airport Scrolling-Terminal-Text
After visiting a few different train stations and airport terminals, I wanted to recreate the style of the terminal text and just display whatever I wrote in my HTML file. jQuery was used to do all the heavy lifting; a short little project, but highly enjoyable to do. I really enjoyed building this because I was able to see just what a short amount of javascript was able to produce and where I could build upon it in the future. I would like to deploy this on the web and have other people submit whatever their heart desired... which could be a bad thing!

WORK EXPERIENCE

Girl, Meet Beer   Oakland , California   August 2013 - January 2015
Designer
         Logo designer for new start-up (currently work-in-progress)

Passionate Photography   Agra, Uttar Pradesh India   May 2012 - December 2013
Social Media Manager
         Worked for a small online photography company called Passionate photography. Able to bring our Facebook page to 9,000 from 3,000 page likes in less than 3 months. Thanks to two events called "Photo of the week" and "Photographer of the month"

I developed brand awareness and generate inbound traffic to our Facebook page. Also, design and created photography based contest and Facebook ad campaigns. Monitored, listen and responded to our fans in a socially positive way. Monitored the effectiveness of ad campaigns to maximize results.

Also created photographic themed events: "I see in black and white", "Mother Nature and you", "Natural light" Events that accompanied Indian holidays and U.S. Holidays

Sacramento Public Library   Sacramento , California   July 2009 - April 2011
Shelver
         Responsible for shelving books and providing help for any and all incoming patrons to the library. Including finding books assisting with computer and technical based questions using our catalog on one of our many kiosks. Plus with the training I received from my previous library position I was accepted as an on-call LSA(Library Service Assistant).

Del Paso Public Library   Sacramento , California   February 2008 - June 2009
Assistant / Shelver
         Responsible for shelving books and providing help for any and all incoming patrons to the library. Including finding books assisting with computer and technical based questions using our catalog on are of our kiosks.

Some clerical works and assisting the librarians with any overflow of work, including small events and party planning for holidays and the many clubs held at the library.

Received training to become an LSA(Library Service Assistant).

Sam Green's BBQ Catering Company   Sacramento , California   June 2006 - July 2009
Assistant
         From second chef, bookkeeper, events/party planner and, of course, clerical work; I've done just about everything in this small start-up company.

Technical work from setting phones and fax machines to light HTML work to launch company website.

Handle the payroll for our on-call worker, along with the company taxes. Learned some of the unusual ways, small business especially catering company do to promote their business.

EDUCATION

Data Camp - Online
Intro into Python for Data Scientist/
Intermediate Python for Data Scientist
Certificate of Completion

Udemy - Online
Learn Ruby On Rails
Certificate of Completion

Code Academy - Online
Ruby on Rails, Html/Css,
Online

Academy of Arts - San Francisco, California   2007
Animation/VFX

Horizon Charter School - Lincoln, California   June 2007
High School Diploma

ACTIVITIES

Volunteered
Sacramento Feed the Homeless (on-going)
Set up tables to serve hot meals for the homeless and along with packages with can foods, disposable utensils, blankets etc. Along with other activities such as making our program aware on social media, door to door collecting can goods for our care packages.

Second Language
French & Spanish - Beginner Level
Self teaching both languages with various materials from the internet, applications and books.

TECHNICAL SKILLS

Ruby on Rails
Html
Javascript
Git
Adobe Photoshop / Illustrator
Operating Systems - Mac, Windows, some LINUX
Proficient in Ms Office.
Internet Savvy.

LINKS

Girl, Meet Beer - Early Logo Design Work
https://www.dropbox.com/sh/tyjjr3whmyz9uwc/AADCq8Cx0UrCZkT5VkQ72Xvia?dl=0

Passionate Photography Design Work
https://www.dropbox.com/sh/k5ulp6w6iybxuon/AADB2bRh63xHdnWqsvZbM25Ta?dl=0

BOOKS

Beginning Ruby

From Novice to Professional

Peter Cooper

This is my first book on ruby, the most interesting thing about this book is that it covers a lot of different topics, from the language itself to the development cycle and testing; to working with files and databases. It draws a big picture of the beginner ruby programmer all with easy and meaningful examples to explain the theory.

Rails Crash Course

A No-Nonsense Guide to Rails Development

Anthony Lewis

A great book I think for the intermediate programmer while it lays down a good foundation, it does assume you know a bit more about HTML/CSS. I used it in conjunction with Michael Hartl Ruby on Rails Tutorial.

BLOGS

Learn Python the Hard Way

Learn Ruby The Hard Way

Everything one needs to know about ruby. It was such fun completing all of the exercises. Learn Ruby the Hard Way is a 50/50 split while Zed Shaw leads you through the course he also expect you to find answers for yourself, and figure out the problems you may encounter. If you stick with it and not cheat you come out knowing so much more than before.